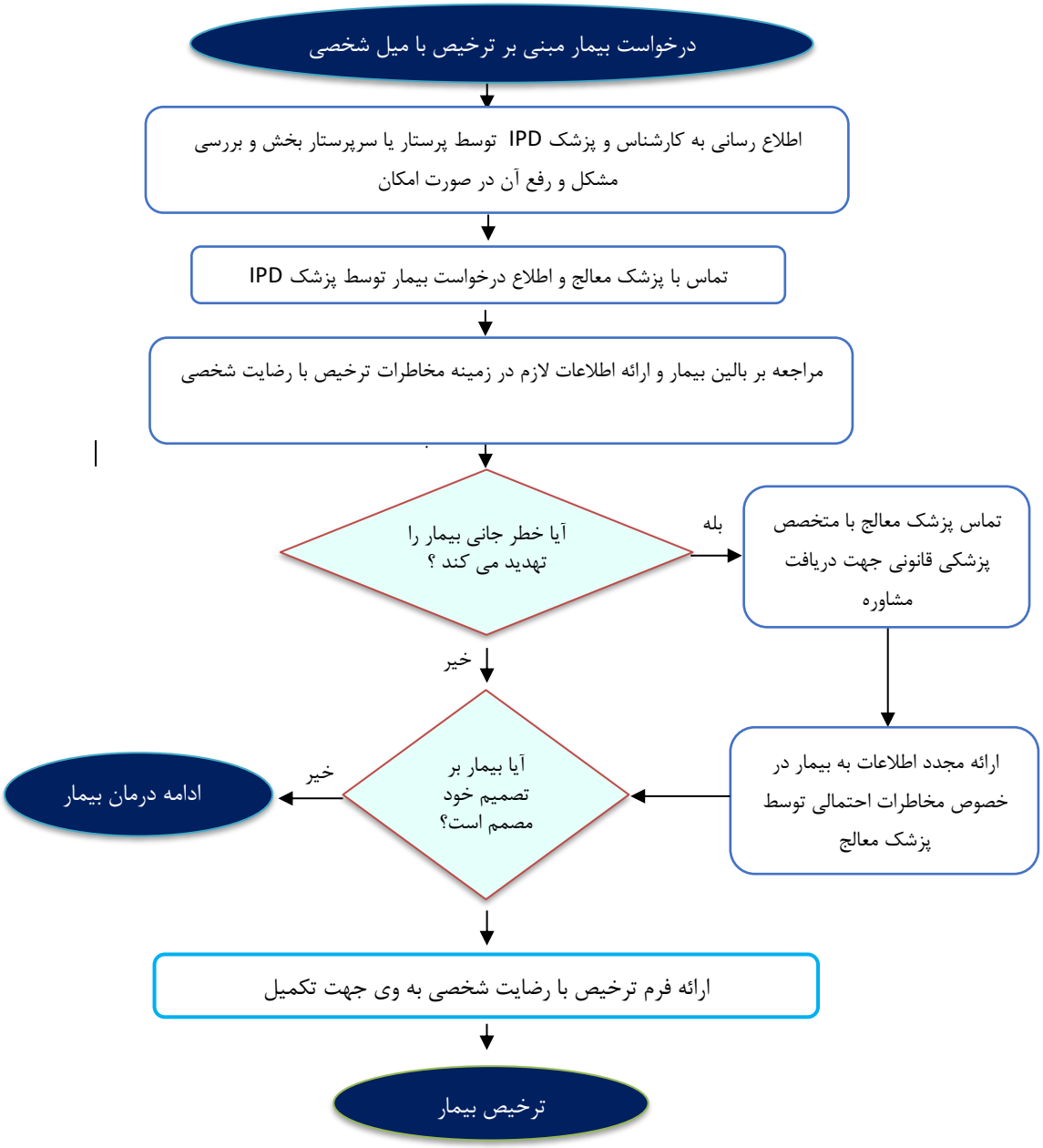فلوچارت رضایت شخصی بیمار بین الملل